

SUPERIOR NORTH



Thunder Bay

Response Time/90th Percentile Information

Response Time Standard **10.14**

Call Priority	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	YTD
1	73	49	73	61	60	56	80	81	74	55	63	46	771
2	119	258	268	265	245	266	246	242	197	184	255	277	2822
3	315	306	425	389	556	600	649	605	627	538	517	561	6088
4	1145	1081	1338	1234	1050	929	908	925	1022	1065	858	876	12431
8	154	146	133	124	109	115	91	112	135	102	84	101	1406
Total	1806	1840	2237	2073	2020	1966	1974	1965	2055	1944	1777	1861	23518
90th Percentile 2009	11.14	11.09	10.44	10.18	10.45	11.25	11.22	10.07	10.46	10.13	10.53	11.47	10.49
90Th Percentile 2008	11.22	11.23	11.19	10.52	11.35	11.14	10.4	10.23	10.36	10.09	10.59	11.31	10.58
90th Percentile 2007	11.34	11.05	10.54	10.5	10.36	10.51	10.46	10.57	11.13	11.31	11.09	12.4	11.12

90th Percentile T. Bay 2008
1996 10.14 Min

□ 2007 ■ 2008 ■ 2009

