



Response Time/90th Percentile Information

Beardmore

Response Time Standard 30.42

Call Priority	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	YTD
1	0	0	0	0	0	0	0	0	0	0	0	0	0
2	0	0	0	0	0	0	0	0	0	0	0	0	0
3	0	1	0	0	3	2	2	1	5	1	2	1	18
4	7	4	5	4	7	1	8	3	6	11	5	11	72
8	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	7	5	5	4	10	3	10	4	11	12	7	12	90
2009	24.5	40.29	40.24	22.48	29.43	15.27	23.1	18.04	29.39	27.49	32.29	57.01	29.43
2008	33.08	51.02	27.04	30.35	25.21	20.57	21.31	25.04	33.44	0	0	33.07	30.35
2007	23.44	30.13	20.08	24.34	24.23	33.13	38.45	33.04	24.17	15.59	26.12	42.54	27.03

90th Percentile Beardmore 2008
1996 30.42 Min

2007 2008 2009

