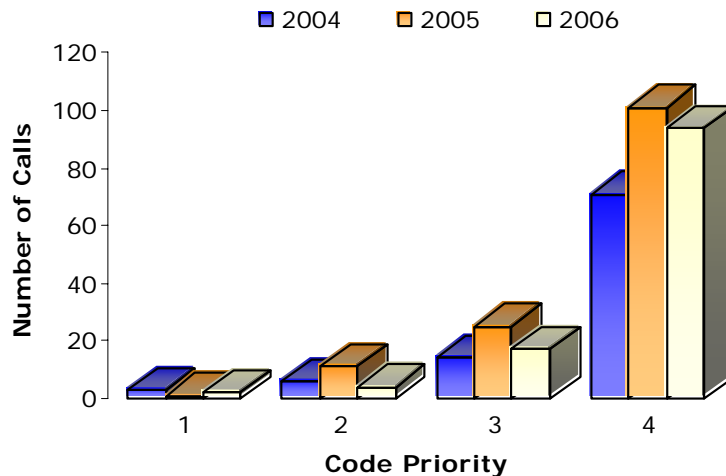


REQUEST FOR SERVICE:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

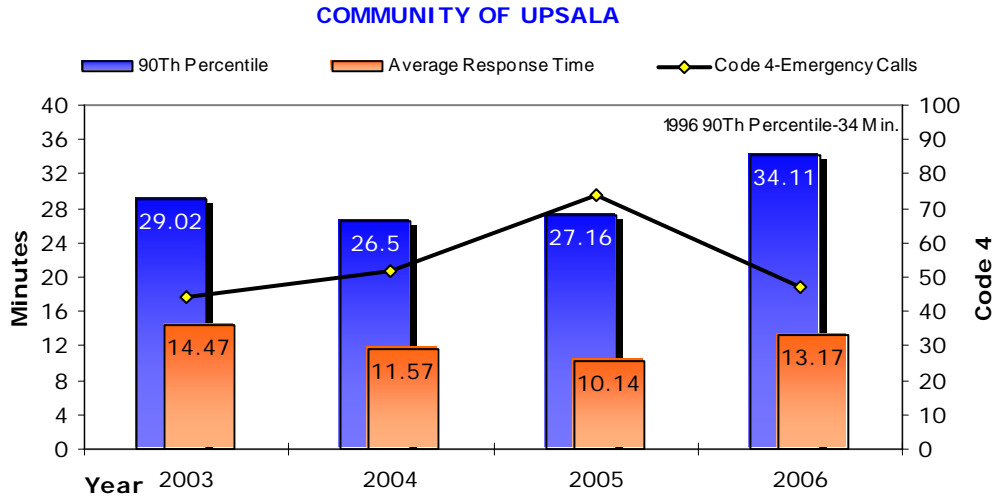
- CODE 1** A call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.
- CODE 2** A call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.
- CODE 3** A call that is urgent because the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.
- CODE 4** A call for life and death emergency or unknown situation.
- CODE 8** A call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

CODE	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	YTD
1	0	0	0	0	0	1	0	0	1	0	0	0	2
2	0	1	0	0	0	0	2	0	0	0	1	0	4
3	1	0	3	1	3	1	0	2	3	2	1	0	17
4	5	4	7	3	12	9	6	20	7	5	9	7	94
8	1	0	0	1	0	0	0	0	0	0	1	0	3
Total	7	5	10	5	15	11	8	22	11	7	12	7	120



90TH PERCENTILE AND AVERAGE RESPONSE TIMES:

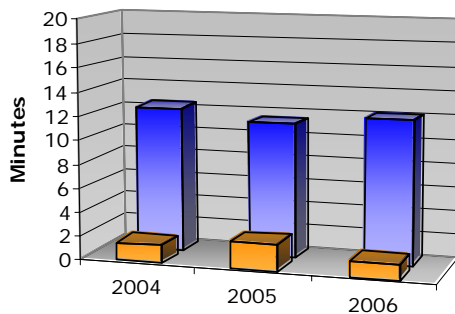
The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90th percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.



SERVICE LEVEL: Basic Life Support
1996 DISTRICT 90TH PERCENTILE: 12:41 minutes

90TH PERCENTILE REACTION TIMES FROM NOTIFICATION TO DEPARTURE FROM STATION:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.



	2004	2005	2006
On Site	1.5	2.27	1.27
On Call	12.22	11.31	12.02

STAFFING REPORT:

Approved staffing complement: 3 full-time 2 part-time

STAFFING PATTERN:

On site hours: 10
 Off-site hours: 14

DOWNSTAFFING:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
(hours)												
Downstaffing Total	0	0	0	0	0	0	0	0	0	0	0	0
Fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0
Total - First Response	0	0	0	0	0	0	0	0	0	0	0	0

FLEET REPORT:

Total kilometers traveled: 15,262





2006 REPORT FOR UPSALA SUPERIOR NORTH EMERGENCY MEDICAL SERVICES

FACILITY REPORT:

January - Monthly building inspections indicate no deficiencies.

February - Steel cupboard purchased to accommodate storage of various bulk cleaning and miscellaneous supplies that previously were stored in the base's electrical room. It became apparent that storage of these materials in the electrical room at the base was inadequate.

March, April - Monthly building inspections indicate no deficiencies.

May, June - One set of overhead florescent lights not working in the crew area. On going discussions with UVASSA to have bulbs changed. Adequate lighting still present in the area and no OH&S issues have been raised concerning this matter.

October - The carpets were cleaned as per our lease agreement. The crew room lighting has been resolved. Hands free towel dispensers were distributed to the station at the end of October and the mounting of units will follow shortly.

November, December - The station is well maintained and there no outstanding issues.

TRAINING:

January – June

Type: Driver Training
Date: June
No. attended: 6
Length: 8 hrs.
Location: Thunder Bay

July – December

Type: Personal Protective Equipment, Congestive Heart Failure, Positive Pressure Ventilation, Safety Syringes
Date: November
No. attended: 4
Length: 11 hrs.
Location: Thunder Bay

INJURIES:

Lost time: 0
Medical aid: 0

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PUBLIC RELATIONS:

- * Public inquiries
 - * Base tours
 - * Bible camp booth
 - * Presence at funeral for local resident
-

CONTRACTED SERVICES:

Nature of event: 0
Number of hours: 0

INVESTIGATIONS:

Substantiated: 0
Unsubstantiated: 0

OTHER INFORMATION:

January – June

Please take note of the 2006 Quality Assurance survey results on the next page.

July - Marianne Stevens represents Superior North EMS at a bible camp activity during the first week of July.

October – The possibility of 12-hour shifts discussed with CAW which would have a direct impact on the Upsala staffing compliment. More information to follow after director's meeting with the municipalities. Marianne Stevens, a long time employee of the Upsala service shall be retiring effective Nov. 1/06. Marianne started in Upsala as a volunteer before provincial downloading of emergency services.



Presentation to Marianne Stevens.

(l-r) Jocelyn Bourgoin, Director, Wayne Gates, Manager Western Region, Marianne Stevens, Ted Neill, Rural Supervisor, Western Region