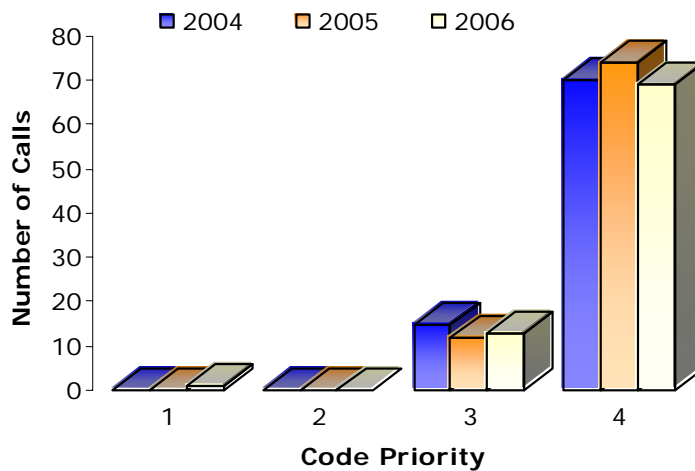


REQUEST FOR SERVICE:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

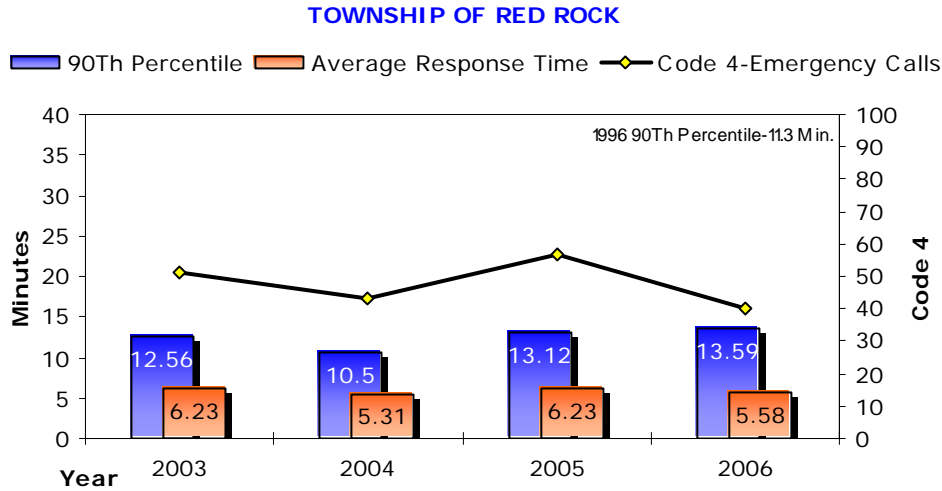
- CODE 1** A call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.
- CODE 2** A call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.
- CODE 3** A call that is urgent because the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.
- CODE 4** A call for life and death emergency or unknown situation.
- CODE 8** A call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

CODE	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	YTD
1	0	0	0	0	1	0	0	0	0	0	0	0	1
2	0	0	0	0	0	0	0	0	0	0	0	0	0
3	1	3	2	0	2	1	2	0	0	1	0	1	13
4	9	9	8	3	7	6	6	6	4	5	1	5	69
8	1	1	2	0	0	0	0	2	1	1	0	0	8
Total	11	13	12	3	10	7	8	8	5	7	1	6	91



90TH PERCENTILE AND AVERAGE RESPONSE TIMES:

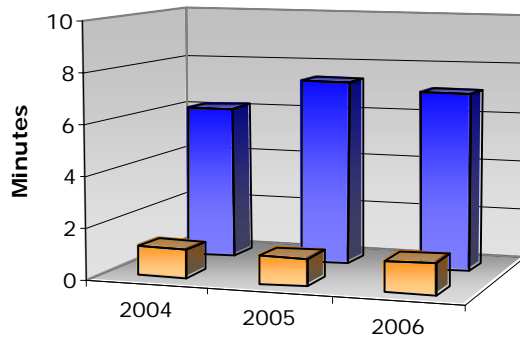
The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90th percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.



SERVICE LEVEL: Basic Life Support
1996 DISTRICT 90TH PERCENTILE: 12:41 minutes

90TH PERCENTILE REACTION TIMES FROM NOTIFICATION TO DEPARTURE FROM STATION:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.



	2004	2005	2006
On Site	1.13	1.05	1.2
On Call	6.11	7.34	7.04



2006 REPORT FOR RED ROCK
SUPERIOR NORTH EMERGENCY MEDICAL SERVICES

STAFFING REPORT:

Approved staffing complement: 3 full-time, 4 part-time

STAFFING PATTERN:

On site hours: 10
Off-site hours: 14

DOWNSTAFFING:

Table with columns for months (Jan-Dec) and rows for Downstaffing Total, Fully Downstaffed, and Total - First Response.

FLEET REPORT:

Total kilometers traveled: 22,033
One 1997 Ford diesel Demers Type 2 ambulance

FACILITY REPORT:

January-June

Washer and dryer installed.

July - December

Bathroom renovations.

TRAINING:

January-June

Type: Mandatory Training
Date: May
No. attended: 6
Length: 8 hrs.
Location: Nipigon

Type: N95 Fit Testing
Date: June
No. attended: 4
Length: 2 hrs.
Location: Nipigon

July – December

Nothing to report.

INJURIES:

Lost time: 2
Medical aid: 2

PUBLIC RELATIONS:

January-June

- * Choking presentation to parents.
- * Presentation to Red Rock High School.
- * Open house – EMS Week.

July – December

- * Volunteer standby for Hike for Health.
- * Canada Day parade.
- * Halloween.
- * Christmas parade.

CONTRACTED SERVICES:

Nature of event: 0
 Number of hours: 0

INVESTIGATIONS:

Substantiated: 0
 Unsubstantiated: 0

OTHER INFORMATION:

January – December

Nothing to report.



SUPERIOR NORTH EMS MISSIONS & VISIONS STATEMENTS	
MISSION STATEMENT	
At Superior North EMS we are dedicated to providing quality treatment both pre-hospital and out of hospital treatment with prompt and safe transport. We are a responsible and accountable team that values our employees and the community and we are committed to promoting injury prevention.	
VISION STATEMENT	
Superior North EMS will be a professional, modern, and innovative organization. The scope of our mandate in providing emergency medical services will be both comprehensive and progressive. We will value and recognize our employees and encourage a supportive network within our working environment. We will promote effective communication internal and external to the organization.	
<i>Start by doing what's necessary, then what's possible, and suddenly you are doing the impossible. Francis of Assisi</i>	
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Find out more from our newsletter located at www.SuperiorNorthEMS.com

Proudly Serving the People of the District of Thunder Bay