



2006 REPORT FOR NEEBING

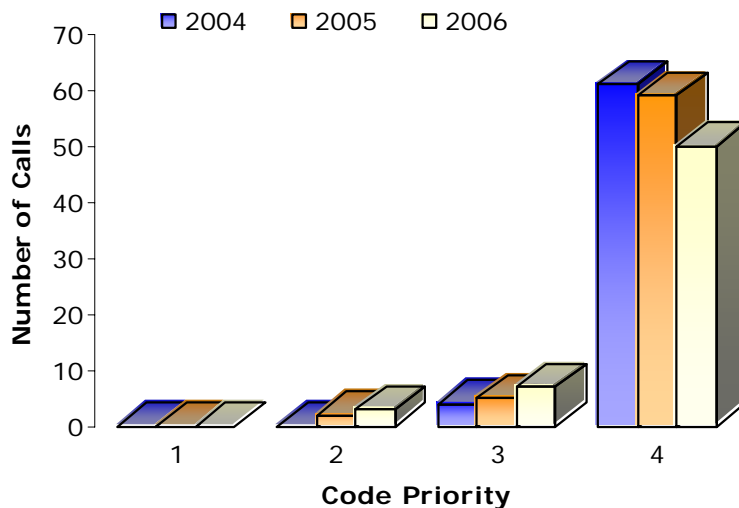
SUPERIOR NORTH EMERGENCY MEDICAL SERVICES

REQUEST FOR SERVICE:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

- CODE 1** A call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.
- CODE 2** A call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.
- CODE 3** A call that is urgent because the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.
- CODE 4** A call for life and death emergency or unknown situation.
- CODE 8** A call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

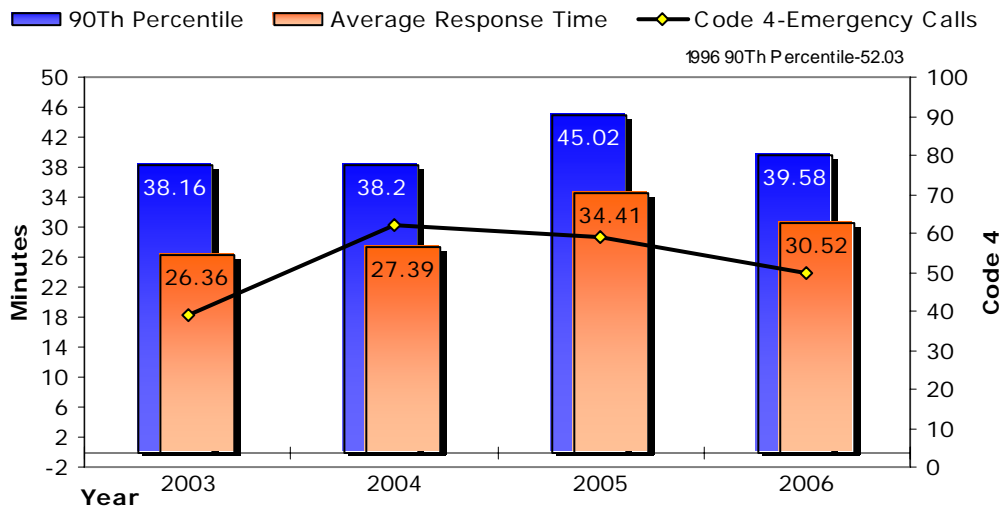
CODE	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	YTD
1	0	0	0	0	0	0	0	0	0	0	0	0	0
2	0	0	0	1	0	1	0	1	0	0	0	0	3
3	0	0	0	1	0	1	1	0	2	0	2	0	7
4	5	1	3	7	5	3	4	2	4	3	2	11	50
8	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	5	1	3	9	5	5	5	3	6	3	4	11	60



90TH PERCENTILE AND AVERAGE RESPONSE TIMES:

The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90th percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.

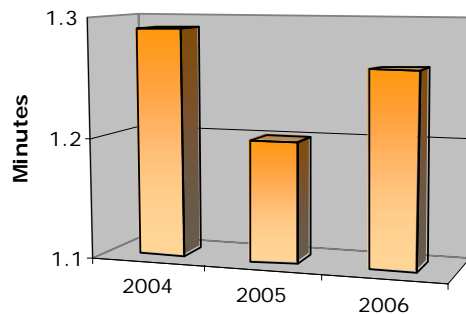
MUNICIPALITY OF NEEBING



SERVICE LEVEL: Basic Life Support, Advanced Life Support
1996 DISTRICT 90TH PERCENTILE: 12:41 minutes

90TH PERCENTILE REACTION TIMES FROM NOTIFICATION TO DEPARTURE FROM THE THUNDER BAY STATIONS:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.



	2004	2005	2006
On Site	1.29	1.2	1.26



2006 REPORT FOR NEEBING
SUPERIOR NORTH EMERGENCY MEDICAL SERVICES

STAFFING REPORT:
Thunder Bay Stations

Approved staffing complement: 42 full-time, 20 part-time

STAFFING PATTERN:
Thunder Bay Stations

On site hours: 4 - 24 hr. vehicles
 3 - 8 hr. vehicles
 1 - 8 hr evening vehicle
 1 - Paramedic Response Unit

DOWNSTAFFING:
Thunder Bay Stations

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
(hours)												
Downstaffing Total	133.71	122.81	96.58	110.73	207	83.13	51.32	105.61	105.7	132.32	126.97	177.44
Total - First Response	4.09	4	23.21	5.39	19.89	9.52	1.59	13.98	3.2	7.42	9.71	6.01
Fully Downstaffed	14.91	1.51	12.62	29.22	111.11	4.68	35.38	24.88	18.5	20.83	41.08	36.7
Fully Downstaffed - PRU	114.72	117.30	60.75	76.12	76	68.93	14.35	66.75	84	104.07	76.18	134.73

FLEET REPORT:
Thunder Bay Stations

Total kilometers traveled: 358,404
 Four new Crestline Ambulances

www.SuperiorNorthEMS.com

FACILITY REPORT: Thunder Bay Stations

January – June

Nothing to report.

July – December

Nothing to report.

TRAINING: Thunder Bay Stations

January - June

Type: Wilderness Response
 Date: March
 No. attended: 4
 Length: 16 hrs.
 Location: Manitowadge



Type: MRx Training
 Date: May
 No. attended: 2
 Length: 8 hrs.
 Location: Geraldton

Type: Driver Training
 Date: May
 No. attended: 58
 Length: 8 hrs.
 Location: Thunder Bay



SUPERIOR NORTH EMS MISSIONS & VISIONS STATEMENTS	
MISSION STATEMENT	Issue highlights...
"At Superior North EMS we are dedicated to providing quality treatment with prompt and safe transport. We are a responsible and accountable team that values our employees and the community and we are committed to promoting injury prevention."	DIRECTOR'S CORNER2-3
VISION STATEMENT	MANAGER'S CORNER
"Superior North EMS will be a professional, modern, and innovative organization. The scope of our mandate in providing emergency medical services will be both comprehensive and progressive. We will value and recognize our employees and encourage a supportive network within our working environment. We will promote effective communication internal and external to the organization."	Western Region4
<i>Word by doing what's necessary, there's what's possible, and suddenly you are doing the impossible. Friends of Astar</i>	Eastern Region5
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	FINAL THOUGHT26

Type: Advent Helmet
 Date: June
 No. attended: 4
 Length: .5 hr.
 Location: Thunder Bay

Find out more from our newsletter – located at www.SuperiorNorthEMS.com

Type: I-Medic
Date: June
No. attended: 4
Length: 3 hrs.
Location: Thunder Bay

Type: Service Instructor
Date: June
No. attended: 6
Length: 16 hr.
Location: Thunder Bay

Type: Mandatory Training
Date: June
No. attended: 4
Length: 6 hr.
Location: Thunder Bay



July - December

Type: Personal Protective Equipment, Asthma, Congestive Heart Failure, Positive Pressure Ventilation, Safety Syringes
Date: November
No. attended: 25
Length: 11 hrs.
Location: Thunder Bay

INJURIES:
Thunder Bay Stations

Lost time: 4
Medical aid: 5

Paramedics must complete two years of training and be certified by a physician to practise. There are two levels of paramedics in the District of Thunder Bay. Primary Care Paramedics (PCPs) administer drugs for breathing problems, cardiac problems, diabetic problems and for allergic reactions and provide defibrillation. Advanced Care Paramedics (ACPs) perform the same skills as PCPs but have a wider array of drugs to administer, and perform IV therapy, intubation, and advanced assessments. ACPs practise in Thunder Bay and Armstrong.

PUBLIC RELATIONS:
Thunder Bay Stations

✱ *EMS Week – May 14 – 21, 2006*

A weeklong display was held at Intercity Mall. In total paramedics performed 300 blood pressure checks. It is estimated that 3,000 people visited the booth and asked staff questions. Andy the Ambulance, an interactive tool used for school presentations and display booths, made numerous appearances.

The most popular question was, "How did you get the ambulance in the mall?" closely followed by "Is that a good blood pressure reading?"

- ✱ Joint agency training, bullying in the workplace, Transcanada pipeline, clandestine drug lab
- ✱ Due North 2006 conference
- ✱ Health & Safety day
- ✱ Meeting with Plasma Centre
- ✱ Bike rodeo

EMS WEEK ACTIVITIES



July – December

- ✱ Career Day (National Defence)
- ✱ MADD seminar, Confederation College

CONTRACTED SERVICES:
Thunder Bay Stations

Nature of event: 0
Number of hours: 0

INVESTIGATIONS: Thunder Bay Stations

Substantiated:	4
Partially Substantiated:	5
Unsubstantiated:	5
Inconclusive:	1

OTHER INFORMATION: Thunder Bay Stations

January – June

Nothing to report.

July - December

Nothing to report.



ARTHUR ST. STATION



BECK ST. STATION



ROLAND ST. STATION



HEADQUARTERS