

2005 Report for Gillies Superior North Emergency Medical Services



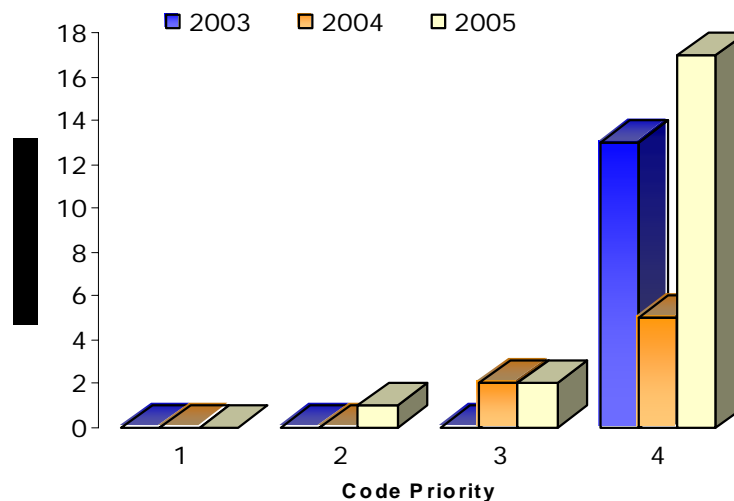
Request for Service:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

- Code 1** is a call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.
- Code 2** is a call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.
- Code 3** is a call that requires a moderate amount of urgency where the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.
- Code 4** is a call for life and death emergency or unknown situation.
- Code 8** is a call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

Code	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	YTD
1	0	0	0	0	0	0	0	0	0	0	0	0	0
2	0	0	0	0	0	0	1	0	0	0	0	0	1
3	0	0	0	0	0	0	0	0	1	1	0	0	2
4	2	1	0	0	1	0	3	4	2	0	2	2	17
8	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	2	1	0	0	1	0	4	4	3	1	2	2	20

Township of Gillies - Call Volume Information

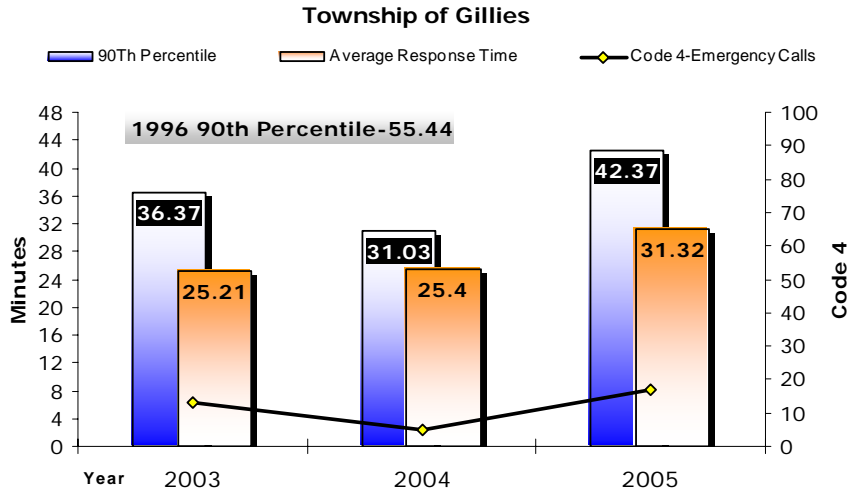


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90th Percentile and Average Response Times:

The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90th percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.

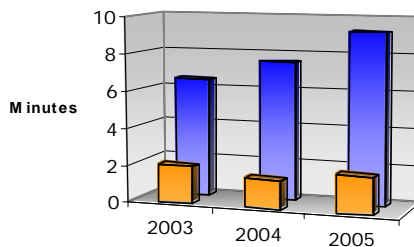


Service Level: Basic Life Support
1996 District 90th Percentile: 12:41 minutes

90th Percentile Reaction Times from Notification to Departure from Conmee Station:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.

T2-T3 Response Times-Conmee



	2003	2004	2005
On Site	2.01	1.54	2.01
On Call	6.45	7.51	9.2

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Staffing Report:

Conmee Station

Approved staffing complement: 3 full-time, 4 part-time
 Actual staffing complement: 3 full-time, 4 part-time
 Hires: 1 full-time, 3 part-time
 Separations: 1 part-time

Staffing Pattern:

Conmee Station

On site hours: 10
 Off-site hours: 14

Downstaffing:

Conmee Station

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
(hours)												
Downstaffing Total	28	0	28.97	0	0	0	0	0	0	0	0	18.02
Fully Downstaffed	0	0	13.77	0	0	0	0	0	0	0	0	.52
Total - First Response	28	0	5.2	0	0	0	0	0	0	0	0	17.5

Fleet Report:

Conmee Station

Total kilometers traveled: 21,533

Conmee fire – March 2005



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Facility Report:

Conmee Station

January – June

In March fire destroys interior of ambulance base with loss of all supplies and stored equipment
Ambulance not destroyed. Roofing on crew quarters reshingled.

July – December

Central air installed in July.

In August ambulance garage repairs from fire were completed and ambulance moved back into facility.

Training:

January – June

Type: Mandatory Spring Training – Harassment, Policies, Multiple Casualty
Incident, Infection Control
Date: March, April
No. attended: 5
Length: 8 hrs.
Location: Thunder Bay

Type: MRx Defibrillation
Date: February
No. attended: 1
Length: 4 hrs.
Location: Thunder Bay

Type: Peer Support
Date: June 14, 15
No. attended: 1
Length: 24 hrs.
Location: Thunder Bay

Type: Peer Support
Date: June 14, 15
No. attended: 1
Length: 24 hrs.
Location: Thunder Bay



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All staff reviewed Basic Life Support and Ambulance Call Report standards.

Helicopter Safety – all staff completed self-directed instruction.

July – December

Type:	N95 Qualitative Fit Testing – Train the Trainer
Date:	October
No. attended:	1
Length:	2.5 hrs.
Location:	Thunder Bay

Public Relations:

January – June

- * Paramedic career presentation
 - * Station tour
-

Contracted Services:

Conmee Station

Nature of event:	0
No. of hours:	0

Investigations:

Conmee Station

Substantiated:	0
Unsubstantiated:	0

Other Information:

Conmee Station

January – June

In March the ambulance station was gutted by fire with total loss of all supplies and equipment. The ambulance was not destroyed.

In May Mr. Ted Neill was hired as Supervisor, Western Region, Rural Services, to replace Mr. Bill Lewis who left to move to Kingston.

July – December

In November there was a change of gas supplier for crew quarter heating.