

# 2005 Report for Dorion Superior North Emergency Medical Services



## Request for Service:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

**Code 1** is a call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.

**Code 2** is a call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.

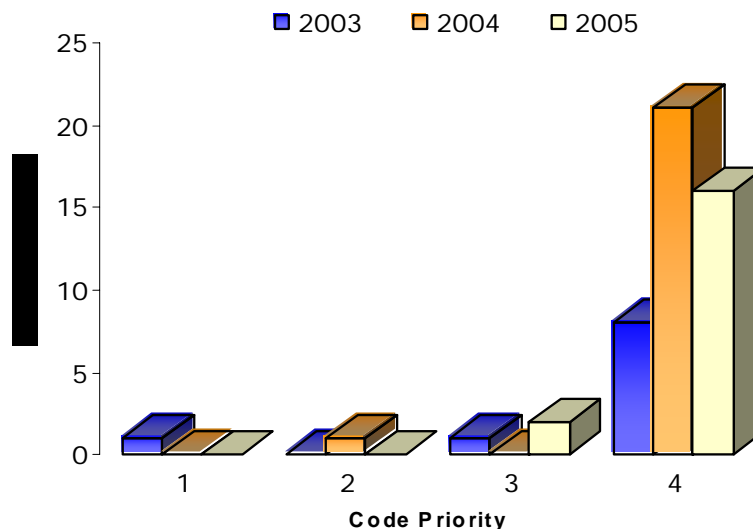
**Code 3** is a call that requires a moderate amount of urgency where the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.

**Code 4** is a call for life and death emergency or unknown situation.

**Code 8** is a call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

Code	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	YTD
1	0	0	0	0	0	0	0	0	0	0	0	0	0
2	0	0	0	0	0	0	0	0	0	0	0	0	0
3	0	0	0	0	0	1	1	0	0	0	0	0	2
4	2	0	2	2	0	2	0	0	5	0	3	0	16
8	0	1	0	1	1	0	0	0	0	0	0	0	3
<b>Total</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>21</b>

Township of Dorion - Call Volume Information

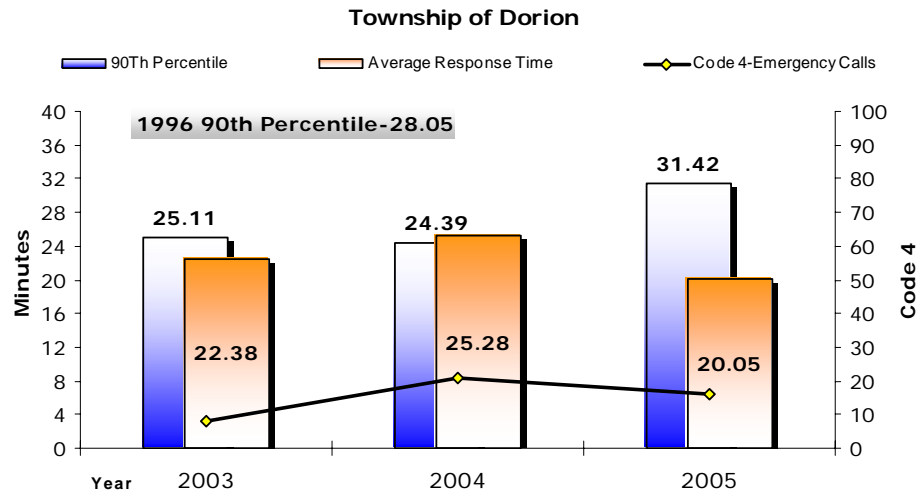


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## 90<sup>th</sup> Percentile and Average Response Times:

The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90<sup>th</sup> percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.

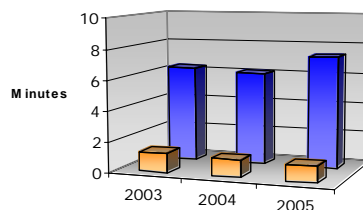


**Service Level:** Basic Life Support  
**1996 District 90<sup>th</sup> Percentile:** 12:41 minutes

## 90<sup>th</sup> Percentile Reaction Times from Notification to Departure from Red Rock Station:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.

T2-T3 Response Times-Red Rock



	2003	2004	2005
On Site	1.27	1.13	1.05
On Call	6.32	6.11	7.34

# 2005 Report for Dorion Superior North Emergency Medical Services



## Staffing Report:

### Red Rock Station

Approved staffing complement: 3 full-time, 4 part-time  
 Actual staffing complement: 2 full-time, 2 part-time  
 Hires: 2 full-time, 2 part-time  
 Separations: 2 full-time, 1 part-time

## Staffing Pattern:

### Red Rock Station

On site hours: 10  
 Off-site hours: 14

## Downstaffing:

### Red Rock Station

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
(hours)												
Downstaffing Total	3	5	0	.33	2.5	.5	130.42	15	0	6.5	2.08	68.25
Fully Downstaffed	0	0	0	.33	0	0	0	0	0	0	0	0
Total - First Response	3	5	0	0	2.5	.5	130.42	15	0	6.5	2.08	68.25

## Fleet Report:

### Red Rock Station

Total kilometers traveled: 18,529

## Facility Report:

### Red Rock Station

#### January-June

The mould problem in the station was corrected. The men's shower is leaking.

#### July - December

Nothing to report.

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## Training:

### Red Rock Station

#### *January – June*

Type: Driver Training  
Date: May 6, 7, 8  
No. attended: 2  
Length: 8 hrs.  
Location: Red Rock

Type: MRx Defibrillation Review  
Date: May & June  
No. attended: 2  
Length: 4 hrs.  
Location: Red Rock

Type: Peer Support  
Date: June 14, 15  
No. attended: 1  
Length: 24 hrs.  
Location: Thunder Bay

All staff reviewed Basic Life Support and Ambulance Call Report standards.

Helicopter Safety – all staff completed self-directed instruction.

#### *July – December*

Type: MRx Defibrillator Training  
Date: August  
No. attended: 1  
Length: 2.5 hrs.  
Location: Geraldton

Type: Mandatory Fall Training (harassment, privacy laws, infection control procedures)  
Date: November  
No. attended: 3  
Length: 8 hrs.  
Location: Red Rock

Type: N95 Fit Testing  
Date: November  
No. attended: 2  
Length: .5 hrs.  
Location: Nipigon

**Injuries:**

**Red Rock Station**

Lost time: 1  
Medical aid: 2

**Public Relations:**

**Red Rock Station**

*January-June*

- \* Colouring contest for kids
- \* JK/SK visit
- \* Visited senior citizen home
- \* JK-Grade 1 class presentation
- \* Dorion HSFO run/walk

*July – December*

- \* Nothing to report.



**Contracted Services:**

**Red Rock Station**

Nature of event: 0  
Number of hours: 0

**Investigations:**

**Red Rock Station**

Substantiated: 0  
Unsubstantiated: 0

**Other Information:**

**Red Rock Station**

Nothing to report.

