

# 2005 Report for Conmee Superior North Emergency Medical Services



## Request for Service:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

**Code 1** is a call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.

**Code 2** is a call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.

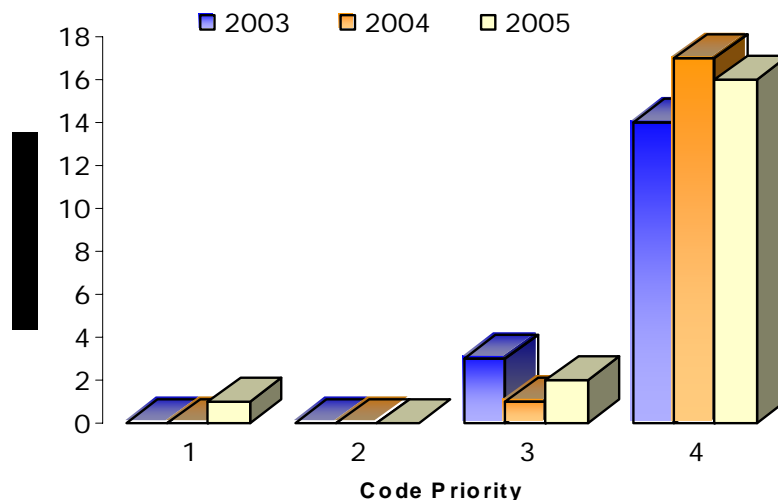
**Code 3** is a call that requires a moderate amount of urgency where the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.

**Code 4** is a call for life and death emergency or unknown situation.

**Code 8** is a call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

Code	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	YTD
1	0	0	0	0	1	0	0	0	0	0	0	0	1
2	0	0	0	0	0	0	0	0	0	0	0	0	0
3	0	0	0	1	0	0	0	0	0	1	0	0	1
4	1	1	3	0	1	2	2	3	0	1	0	2	16
8	0	0	0	0	0	0	1	0	0	0	0	0	1
<b>Total</b>	1	1	3	1	2	2	3	3	0	2	0	2	20

## Township of Conmee - Call Volume Information



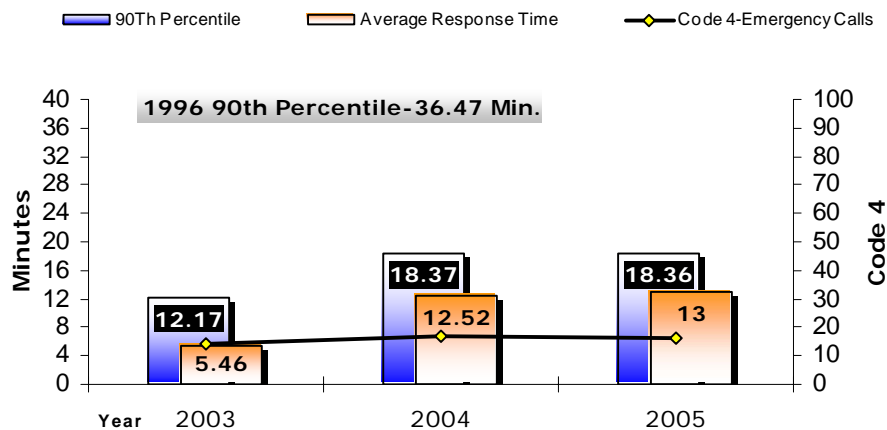
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## 90<sup>th</sup> Percentile and Average Response Times:

The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90<sup>th</sup> percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.

### Township of Conmee

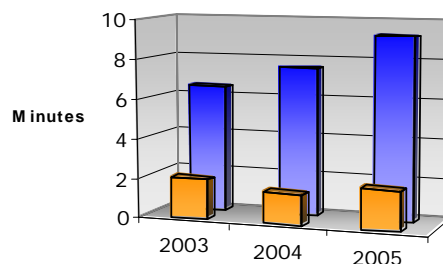


Service Level: Basic Life Support  
1996 District 90<sup>th</sup> Percentile: 12:41 minutes

## 90<sup>th</sup> Percentile Reaction Times from Notification to Departure from Station:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.

### T2-T3 Response Times-Conmee



	2003	2004	2005
On Site	2.01	1.54	2.01
On Call	6.45	7.51	9.2

# 2005 Report for Conmee Superior North Emergency Medical Services



## Staffing Report:

Approved staffing complement: 3 full-time, 4 part-time  
 Actual staffing complement: 3 full-time, 4 part-time  
 Hires: 1 full-time, 3 part-time  
 Separations: 1 part-time

## Staffing Pattern:

On site hours: 10  
 Off-site hours: 14

## Downstaffing:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
(hours)												
Downstaffing Total	28	0	28.97	0	0	0	0	0	0	0	0	18.02
Fully Downstaffed	0	0	13.77	0	0	0	0	0	0	0	0	.52
Total - First Response	28	0	5.2	0	0	0	0	0	0	0	0	17.5

## Fleet Report:

Total kilometers traveled: 21,533

## Facility Report:

### January – June

In March fire destroys interior of ambulance base with loss of all supplies and stored equipment  
 Ambulance not destroyed. Roofing on crew quarters reshingled.

### July – December

Central air installed in July.

In August ambulance garage repairs from fire were completed and ambulance moved back into facility.



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## Training:

### *January – June*

Type: Mandatory Spring Training – Harassment, Policies, Multiple Casualty Incident, Infection Control  
Date: March, April  
No. attended: 5  
Length: 8 hrs.  
Location: Thunder Bay

Type: MRx Defibrillation  
Date: February  
No. attended: 1  
Length: 4 hrs.  
Location: Thunder Bay

Type: Peer Support  
Date: June 14, 15  
No. attended: 1  
Length: 24 hrs.  
Location: Thunder Bay

Type: Peer Support  
Date: June 14, 15  
No. attended: 1  
Length: 24 hrs.  
Location: Thunder Bay

All staff reviewed Basic Life Support and Ambulance Call Report standards.

Helicopter Safety – all staff completed self-directed instruction.

### *July – December*

Type: N95 Qualitative Fit Testing – Train the Trainer  
Date: October  
No. attended: 1  
Length: 2.5 hrs.  
Location: Thunder Bay

## Injuries:

Lost time: 0  
Medical aid: 1

**Public Relations:**

- \* Paramedic career presentation
- \* Station tour

**Contracted Services:**

Nature of event: 0  
Number of hours: 0

**Investigations:**

Substantiated: 0  
Unsubstantiated: 0

**Other Information:**

*January – June*

In March the ambulance station was gutted by fire with total loss of all supplies and equipment. The ambulance was not destroyed.

In May Mr. Ted Neill was hired as Supervisor, Western Region, Rural Services, to replace Mr. Bill Lewis who left to move to Kingston.

*July – December*

In November there was a change of gas supplier for crew quarter heating.



Conmee fire – March 2005