

2005 Report for Armstrong Superior North Emergency Medical Services



Request for Service:

This section reports on the primary function of Emergency Medical Services, which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

Code 1 is a call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.

Code 2 is a call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.

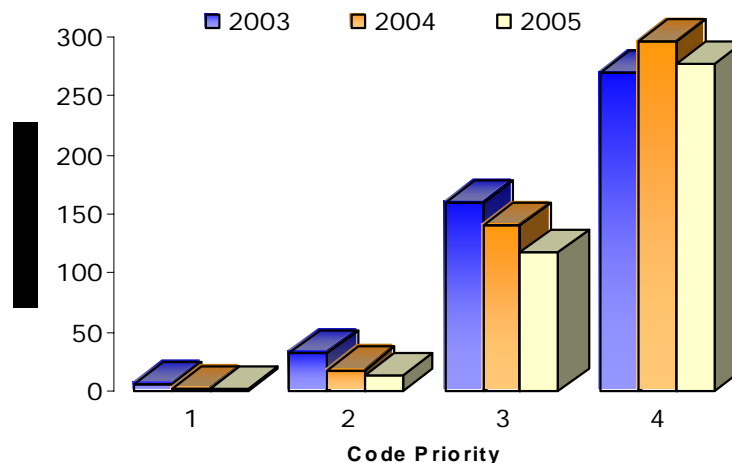
Code 3 is a call that requires a moderate amount of urgency where the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.

Code 4 is a call for life and death emergency or unknown situation.

Code 8 is a call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

Code	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	YTD
1	0	0	0	0	0	0	0	0	0	1	0	0	1
2	1	2	0	0	0	3	0	1	0	4	1	2	14
3	9	10	6	4	14	11	9	13	8	13	9	11	117
4	16	15	24	19	34	26	29	31	38	26	13	7	278
8	0	0	0	0	0	0	1	0	0	0	0	0	1
Total	26	27	30	23	48	40	39	45	46	44	23	20	411

Armstrong - Call Volume Information



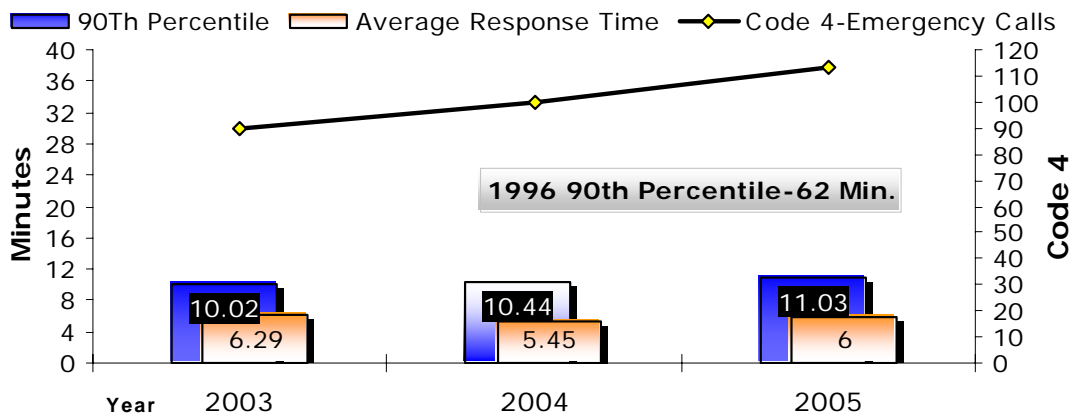
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90th Percentile and Average Response Times:

The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90th percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.

Community of Armstrong

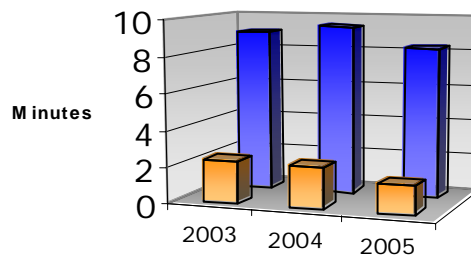


Service Level: Basic Life Support
1996 District 90th Percentile: 12:41 minutes

90th Percentile Reaction Times from Notification to Departure from Station:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.

T2-T3 Response Times-Armstrong



	2003	2004	2005
On Site	2.31	2.22	1.57
On Call	9.06	9.4	8.31

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Staffing Report:

Approved staffing complement: 4 full-time 3 part-time
 Actual staffing complement: 4 full-time 1 part-time
 Hires: 1 part-time
 Separations: 1 full-time

Staffing Pattern:

On site hours: 12
 Off-site hours: 12

Downstaffing:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
(hours)												
Downstaffing Total	0	3.5	0	0	0	0	0	0	0	0	0	0
Fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0
Total - First Response	0	3.5	0	0	0	0	0	0	0	0	0	0

Fleet Report:

Total kilometers traveled: 34,113

Facility Report:

January-June

May Base inspected and numerous deficiencies noted.
 June Base deficiencies still require addressing.

July-December

July Portable air conditioners taken to base. Engineering firm contracted to perform base inspection.
 August Building inspection performed by engineers.
 September Draft engineers report submitted to management.
 October Local quotes for some general repairs - approval pending.
 November Change of gas suppliers - on-going furnace problems.

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Training:

January-June

Type: Mandatory Spring Training – Harassment, Policies, Multiple Casualty Incident, Infection Control
Date: March, April
No. attended: 4
Length: 8 hrs.
Location: Thunder Bay

All staff reviewed Basic Life Support and Ambulance Call Report standards.

Helicopter Safety – all staff completed self-directed instruction.

July – December

Nothing to report.

Injuries:

Lost time: 0
Medical aid: 0

Public Relations:

January-December

- * Walk-in enquiries at station
- * Moose medic handouts to patients

Contracted Services:

Nature of event: 0
Number of hours: 0

Investigations:

Substantiated: 0
Unsubstantiated: 0



2005 Report for Armstrong Superior North Emergency Medical Services



Other Information:

January-June

In May Mr. Ted Neill was hired as Supervisor, Western Region, Rural Services, to replace Mr. Bill Lewis who left to move to Kingston.

Crew continues in its long standing daily interaction with members of the community via various different methods which include more formal types of public relations as well as taking their meals at the local restaurant and other social activities.

July – December

Attempts to negotiate with local services board for turn over of structure break-down - no further progress expected.

