

2004 Report for Nipigon Superior North Emergency Medical Services



Request for Service:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

Code 1 is a call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.

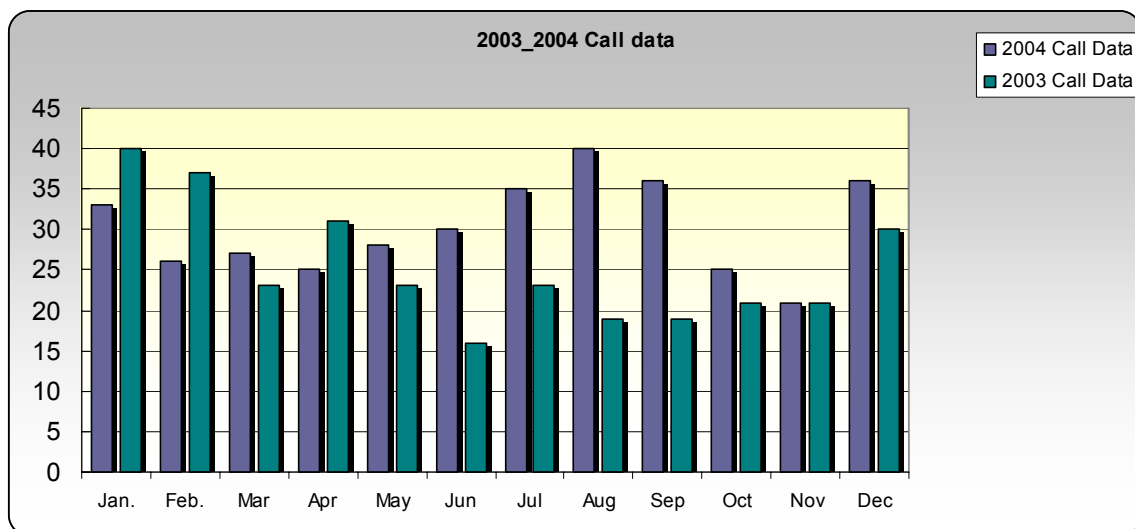
Code 2 is a call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.

Code 3 is a call that requires a moderate amount of urgency where the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.

Code 4 is a call for life and death emergency or unknown situation.

Code 8 is a call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

	Jan.	Feb.	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Call Priority													
1	8	6	5	8	9	9	10	9	6	7	5	4	86
2	14	6	9	9	8	5	8	11	7	4	4	11	96
3	3	4	1	0	2	1	2	3	5	1	5	5	32
4	7	9	12	8	8	13	15	17	18	12	6	14	139
8	1	1	0	0	1	2	0	0	0	1	1	2	9
TOTAL	33	26	27	25	28	30	35	40	36	25	21	36	362



90th Percentile and Average Response Times:

The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90th percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.

Nipigon				
	1996 Station 90th Percentile: 25.49 Min.		District 90th Percentile: 12.41 Min.	
Geographic Community	2001	2002	2003	2004
# of Code 4 Calls	38	35	47	82
90th Percentile	10:23	14:39	15:13	10:40
Average	5:49	7:07	7:32	6:37

1996 Station 90th Percentile:	25.49 minutes
1996 District 90th Percentile:	12:41 minutes
Service Level:	Basic Life Support

90th Percentile Reaction Times from Notification to Departure from Station:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.

Nipigon	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total Calls	7	6	12	8	8	13	14	17	18	12	6	14
90th percentile	8:26	06:50	05:29	06:38	09:13	05:06	05:45	06:37	07:07	07:22	11:47	07:23
Total On-site	4	5	8	6	3	9	9	11	9	5	1	10
90th Percentile	1:39	0:59	2:12	0:48	1:02	1:22	1:01	1:37	5:35	0:57	1:01	1:44
Total On-call	3	1	4	2	5	4	5	6	9	7	5	4
90th Percentile	8:26	06:50	05:41	06:38	09:13	06:09	06:45	06:45	09:22	08:36	11:47	08:36

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Staffing Report:	Approved staffing complement: 4 full-time 3 part-time Actual staffing complement: 4 full-time 2 part-time Resignations: 0 New hires: 2 part-time																																																																																											
Staffing Pattern:	On site hours: 12 Off-site hours: 12																																																																																											
Downstaffing:	<table border="1"> <thead> <tr> <th></th> <th>Jan</th> <th>Feb</th> <th>Mar</th> <th>Apr</th> <th>May</th> <th>Jun</th> <th>Jul</th> <th>Aug</th> <th>Sep</th> <th>Oct</th> <th>Nov</th> <th>Dec</th> </tr> </thead> <tbody> <tr> <td>Downstaffing Hours</td> <td>0</td> <td>2.3</td> <td>0</td> <td>29</td> <td>0</td> <td>9.5</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>22</td> </tr> <tr> <td># of Downstaffing Incidents</td> <td>0</td> <td>1</td> <td>0</td> <td>1</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>2</td> </tr> <tr> <td>Hours Fully Downstaffed</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td>Incidents fully Downstaffed</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td>Hours First Response</td> <td>0</td> <td>2.3</td> <td>0</td> <td>29</td> <td>0</td> <td>9.5</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>22</td> </tr> <tr> <td>Incidents of First Response</td> <td>0</td> <td>1</td> <td>0</td> <td>1</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>2</td> </tr> </tbody> </table>		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Downstaffing Hours	0	2.3	0	29	0	9.5	0	0	1	0	0	22	# of Downstaffing Incidents	0	1	0	1	0	1	0	0	1	0	0	2	Hours Fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0	Incidents fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0	Hours First Response	0	2.3	0	29	0	9.5	0	0	1	0	0	22	Incidents of First Response	0	1	0	1	0	1	0	0	1	0	0	2
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Fleet Report:	Total kilometers traveled: 32,083																																																																																											
Facility Report:	Nothing to report.																																																																																											
Training:	<p>5 employees were CPR recertified – 4 hrs.</p> <p>6 employees attended training on the new Semi-Automatic MRx Defibrillator– 4 hrs.</p> <p>All paramedics received Metered Dose Inhaler (MDI) training – 4 hrs.</p> <p>All paramedics completed WMIS recertification training – 4 hrs.</p> <p>New paramedics received basic WHMIS training – 8 hrs.</p> <p>1 staff received Level I & II Occupational Health & Safety training – 36 hrs.</p> <p>2 paramedics attended Service Instructor training – 24 hrs. in length and administered by the Ministry of Health.</p> <p>All management and non-union staff attended 2 days of Professional Development Training.</p>																																																																																											
Injuries:	Lost time: 0 Medical aid: 3																																																																																											

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Superior North Emergency Medical Services**



<p>Public Relations:</p>	<p>Career Fair Open House Fish Derby Child Seat Clinic Moose Medic Visit Big Bike Ride Fun Walk/Run Peace Walk Fall Fishing Festival Hike for Health First Aid Course</p>
<p>Contracted Services:</p>	<p>Nature of event: 0 Number of hours: 0</p>
<p>Investigations:</p>	<p>Substantiated: 0 Unsubstantiated: 0</p>
<p>Other Information:</p>	<p>Nipigon had a co-op student and the staff were keen on their involvement and teaching of the student.</p>