

# 2004 Report for Nakina Superior North Emergency Medical Services



## Request for Service:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

**Code 1** is a call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.

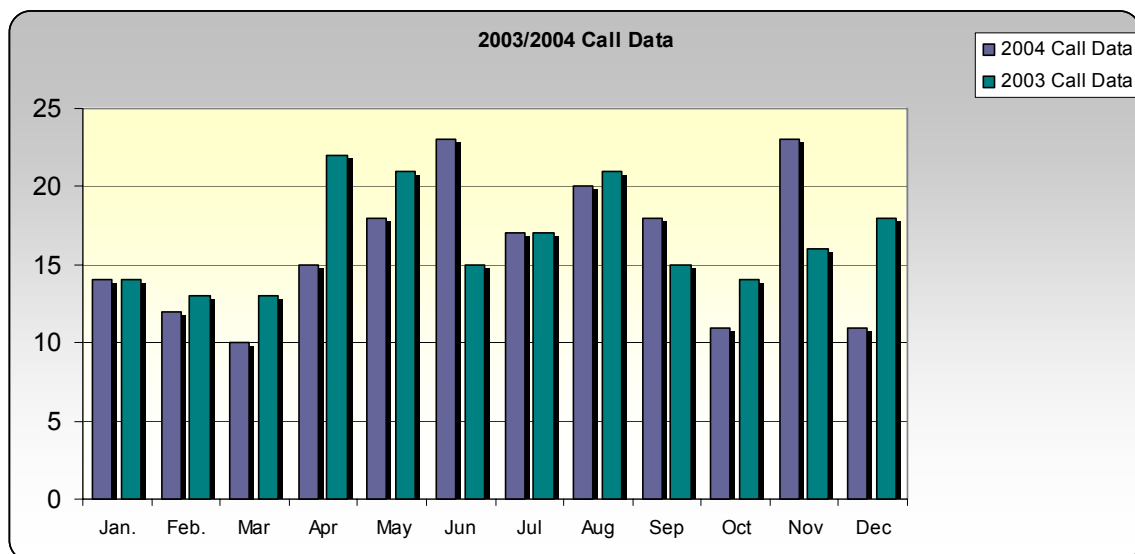
**Code 2** is a call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.

**Code 3** is a call that requires a moderate amount of urgency where the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.

**Code 4** is a call for life and death emergency or unknown situation.

**Code 8** is a call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Call Priority													
<b>1</b>	1	0	1	0	1	2	1	1	0	0	1	2	10
<b>2</b>	0	2	0	0	0	1	0	0	1	0	0	0	4
<b>3</b>	0	3	4	1	0	5	1	2	1	2	7	0	26
<b>4</b>	12	5	5	12	17	15	15	17	15	9	14	8	144
<b>8</b>	1	2	0	2	0	0	0	0	1	0	1	1	8
<b>TOTAL</b>	14	12	10	15	18	23	17	20	18	11	23	11	192



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## 90<sup>th</sup> Percentile and Average Response Times:

The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90<sup>th</sup> percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.

Nakina				
1996 Station 90th Percentile: 25.49 Min.		District 90th Percentile: 12.41 Min.		
Geographic Community	2001	2002	2003	2004
# of Code 4 Calls	78	55	68	66
90th Percentile	9:49	12:23	12:10	10:47
Average	6:36	7:06	6:58	7:06

<b>1996 Station 90<sup>th</sup> Percentile:</b>	25.49 minutes
<b>1996 District 90<sup>th</sup> Percentile:</b>	12:41 minutes
<b>Service Level:</b>	Basic Life Support

## 90<sup>th</sup> Percentile Reaction Times from Notification to Departure from Station:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.

Nakina	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total Calls	12	5	5	12	15	15	12	17	15	8	14	8
90th percentile	7:23	07:02	09:02	06:38	07:24	07:34	05:52	07:10	07:39	07:38	06:54	08:34
Total On-site	5	1	2	7	5	7	5	10	6	1	5	2
90th Percentile	1:04	0:33	1:01	1:21	1:56	1:25	1:46	0:59	2:05	1:51	2:01	0:49
Total On-call	7	4	3	5	10	8	7	7	9	8	9	6
90th Percentile	7:34	07:02	09:02	08:12	07:24	07:45	06:18	11:51	07:58	07:38	07:32	08:34

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<b>Staffing Report:</b>	<p>Approved staffing complement: 3 full-time 4 part-time            Actual staffing complement:            1<sup>st</sup> Quarter - 1 full-time 2 part-time            2<sup>nd</sup> Quarter - 1 full-time 2 part-time            3<sup>rd</sup> Quarter - 0 full-time 2 part-time            4<sup>th</sup> Quarter - 0 full-time 4 part-time            Resignations: 1 plus 2 transfers            New hires: 2 part-time</p>																																																																																											
<b>Staffing Pattern:</b>	<p>On site hours: 10            Off-site hours: 14</p>																																																																																											
<p><b>Downstaffing:</b></p> <table border="1" data-bbox="586 793 1448 1020"> <thead> <tr> <th></th> <th>Jan</th> <th>Feb</th> <th>Mar</th> <th>Apr</th> <th>May</th> <th>Jun</th> <th>Jul</th> <th>Aug</th> <th>Sep</th> <th>Oct</th> <th>Nov</th> <th>Dec</th> </tr> </thead> <tbody> <tr> <td>Downstaffing Hours</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td># of Downstaffing Incidents</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Hours Fully Downstaffed</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Incidents fully Downstaffed</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Hours First Response</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Incidents of First Response</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> </tbody> </table>			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Downstaffing Hours	0	0	0	0	0	0	0	0	0	0	0	0	# of Downstaffing Incidents	0	0	0	0	0	0	0	0	0	0	0	0	Hours Fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0	Incidents fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0	Hours First Response	0	0	0	0	0	0	0	0	0	0	0	0	Incidents of First Response	0	0	0	0	0	0	0	0	0	0	0	0
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<b>Fleet Report:</b>	<p>Total kilometers traveled: 25,319</p>																																																																																											
<b>Facility Report:</b>	<p>There are major concerns regarding the east garage wall. New windows and carpet required, carbon monoxide/nitrate oxide exhaust system, and painting required.</p>																																																																																											
<b>Training:</b>	<p>6 employees completed Occupational Health &amp; Safety training in Nipigon            4 employees completed annual WHMIS training            2 employees recertified their First Aid/CPR            1 employee completed requirements to be a First Aid/CPR instructor for Red Cross            Child car seat inspection clinic held in partnership with OPP and District Health Unit            4 employees completed annual Symptom Relief and Defibrillation recertification            4 employees completed MRx training            All paramedics received Metered Dose Inhaler (MDI) training – 4 hrs.</p>																																																																																											

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<b>Injuries:</b>	Lost time: 0 Medical aid: 1
<b>Public Relations:</b>	EMS Week Public Inquiries Parade Soap Box Car Races Day Care Presentation Moose Medic Appearance
<b>Contracted Services:</b>	Nature of event: 0 Number of hours: 0
<b>Investigations:</b>	Substantiated: 0 Unsubstantiated: 0
<b>Other Information:</b>	Nothing to report.