

# 2004 Report for Longlac Superior North Emergency Medical Services



## Request for Service:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

**Code 1** is a call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.

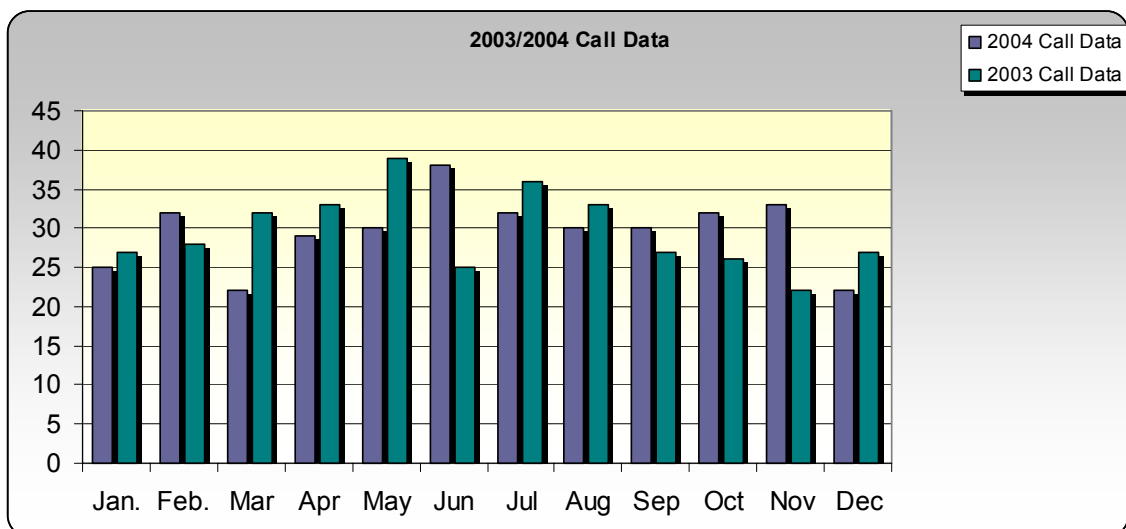
**Code 2** is a call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.

**Code 3** is a call that requires a moderate amount of urgency where the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.

**Code 4** is a call for life and death emergency or unknown situation.

**Code 8** is a call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Call Priority													
<b>1</b>	0	0	0	0	0	1	0	0	0	0	0	0	1
<b>2</b>	0	1	0	1	0	2	2	0	0	0	0	0	6
<b>3</b>	3	5	5	3	8	4	2	6	5	1	5	3	50
<b>4</b>	19	25	17	21	20	30	27	24	24	31	24	18	280
<b>8</b>	3	1	0	4	2	1	1	0	1	0	4	1	18
<b>TOTAL</b>	<b>25</b>	<b>32</b>	<b>22</b>	<b>29</b>	<b>30</b>	<b>38</b>	<b>32</b>	<b>30</b>	<b>30</b>	<b>32</b>	<b>33</b>	<b>22</b>	<b>355</b>



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## 90<sup>th</sup> Percentile and Average Response Times:

The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90<sup>th</sup> percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.

Longlac				
1996 Station 90th Percentile: 34 Min.		District 90th Percentile: 12.41 Min.		
Geographic Community	2001	2002	2003	2004
# of Code 4 Calls	68	92	133	127
90th Percentile	14:08	14:05	16:43	19:02
Average	9:52	8:30	9:47	10:33

<b>1996 Station 90<sup>th</sup> Percentile:</b>	34 minutes
<b>1996 District 90<sup>th</sup> Percentile:</b>	12:41 minutes
<b>Type of Service Level:</b>	Basic Life Support

## 90<sup>th</sup> Percentile Reaction Times from Notification to Departure from Station:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.

Longlac	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total Calls	20	21	13	19	20	30	27	24	24	31	24	18
90th percentile	11:34	09:34	12:27	09:05	10:00	08:10	08:00	08:11	07:41	07:57	08:33	07:58
Total On-site	9	7	4	2	6	9	11	12	10	12	10	5
90th Percentile	<b>2:21</b>	<b>3:16</b>	1:17	1:20	<b>2:03</b>	<b>2:09</b>	<b>1:33</b>	<b>2:00</b>	1:22	<b>1:44</b>	1:20	1:15
Total On-call	11	14	9	17	14	21	16	12	14	19	14	13
90th Percentile	<b>12:08</b>	<b>09:57</b>	<b>15:32</b>	<b>09:28</b>	<b>10:19</b>	<b>08:10</b>	<b>08:21</b>	<b>08:22</b>	<b>08:02</b>	<b>09:41</b>	<b>10:59</b>	07:58

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<b>Staffing Report:</b>	<p>Approved staffing complement: 3 full-time 4 part-time            Actual staffing complement:            1<sup>st</sup> half of 2004 - 2 full-time 2 part-time            2<sup>nd</sup> half of 2004 - 2 full-time 3 part-time            Resignations: 1            New hires: 1 transfer                              1 summer pool employee converted to part-time</p>																																																																																											
<b>Staffing Pattern:</b>	<p>On site hours: 10            Off-site hours: 14</p>																																																																																											
<p><b>Downstaffing:</b></p> <table border="1" data-bbox="581 814 1448 1037"> <thead> <tr> <th></th> <th>Jan</th> <th>Feb</th> <th>Mar</th> <th>Apr</th> <th>May</th> <th>Jun</th> <th>Jul</th> <th>Aug</th> <th>Sep</th> <th>Oct</th> <th>Nov</th> <th>Dec</th> </tr> </thead> <tbody> <tr> <td>Downstaffing Hours</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td># of Downstaffing Incidents</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Hours Fully Downstaffed</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Incidents fully Downstaffed</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Hours First Response</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Incidents of First Response</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> </tbody> </table>			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Downstaffing Hours	0	0	0	0	0	0	0	0	0	0	0	0	# of Downstaffing Incidents	0	0	0	0	0	0	0	0	0	0	0	0	Hours Fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0	Incidents fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0	Hours First Response	0	0	0	0	0	0	0	0	0	0	0	0	Incidents of First Response	0	0	0	0	0	0	0	0	0	0	0	0
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<b>Fleet Report:</b>	<p>Total kilometers traveled: 29,064            Vehicle 60008/6082 decommissioned</p>																																																																																											
<b>Facility Report:</b>	<p>Parking lot excavated down approximately 10 feet below grade and replaced with clean backfill, regarded, and paved. Replaced carpeting, repainted training room, installed air conditioning.</p>																																																																																											
<b>Training:</b>	<p>6 employees completed Occupational Health &amp; Safety training in Nipigon.            5 employees completed annual WHMIS training.            Child car seat inspection clinic held in partnership with OPP and District Health Unit.            2 employees recertified their First Aid/CPR            2 employees completed requirements to be a Red Cross Instructor.            5 employees completed annual Symptom Relief and Defibrillation recertification.            5 employees completed MRx training.</p>																																																																																											

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	<p>All paramedics received Metered Dose Inhaler (MDI) training – 4 hrs.</p> <p>2 paramedics attended Service Instructor training – 24 hrs. in length and administered by the Ministry of Health.</p>
<b>Injuries:</b>	<p>Lost time: 0 Medical aid: 0</p>
<b>Public Relations:</b>	<p>Moose Medic Diabetic Walk Kindergarden Graduation Summerfest Safety Talk on Bike Accidents Tour of Station</p>
<b>Contracted Services:</b>	<p>Nature of event: 0 Number of hours: 0</p>
<b>Investigations:</b>	<p>Substantiated: 0 Unsubstantiated: 0</p>
<b>Other Information:</b>	<p>Three separate Public First Aid/CPR training courses were administered in Longlac, each 20 hrs. in length, with a total of 19 attendees.</p>