

2004 Report for Geraldton Superior North Emergency Medical Services



Request for Service:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

Code 1 is a call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.

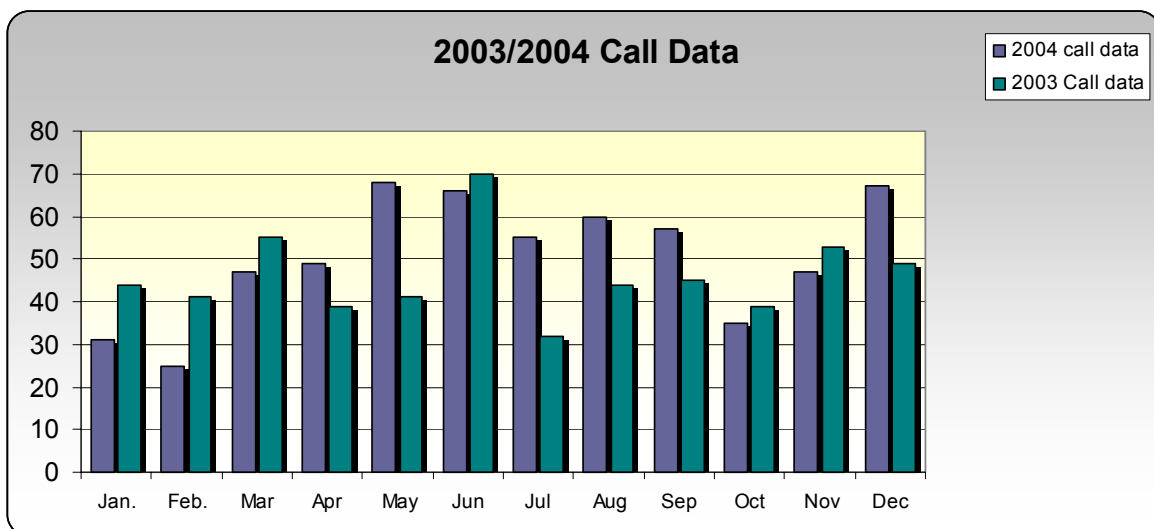
Code 2 is a call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.

Code 3 is a call that requires a moderate amount of urgency where the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.

Code 4 is a call for life and death emergency or unknown situation.

Code 8 is a call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Call Priority													
1	2	0	0	5	3	2	2	3	5	0	1	1	24
2	13	13	18	22	46	42	28	25	25	13	22	41	308
3	2	3	4	3	2	3	4	4	7	2	3	6	43
4	13	9	22	15	15	18	17	28	18	17	18	18	208
8	1	0	3	4	2	1	4	0	2	3	3	1	24
TOTAL	31	25	47	49	68	66	55	60	57	35	47	67	607



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90th Percentile and Average Response Times:

The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90th percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.

Geraldton				
	1996 Station 90th Percentile: 15.26 Min.		96 District 90th Percentile: 12.41 M	
Geographic Community	2001	2002	2003	2004
# of Code 4 Calls	120	116	165	156
90th Percentile	9:17	9:10	9:47	9:44
Average	5:40	5:50	5:45	5:55

1996 Station 90th Percentile:	15.26 minutes
1996 District 90th Percentile:	12:41 minutes
Service Level:	Basic Life Support

90th Percentile Reaction Times from Notification to Departure from Station:

Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.

Geraldton	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total Calls	12	9	20	15	14	18	16	28	18	17	18.00	18
90th percentile	10:25	08:49	06:33	07:05	07:38	05:33	07:00	06:30	06:13	08:08	08:26	07:10
Total On-site	8	5	11	10	8	13	11	16	13	9	11.00	10
90th Percentile	2:21	2:20	1:49	1:18	1:57	2:34	1:38	1:54	1:25	2:36	1:34	0:59
Total On-call	4	4	9	5	6	5	5	12	5	8	7.00	8
90th Percentile	10:32	08:49	08:21	09:11	08:54	06:32	07:14	06:30	06:53	19:18	12:56	07:46

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Staffing Report:	Approved staffing complement: 4 full-time 3 part-time Actual staffing complement: 2 full-time 3 part-time Resignations: 2 New hires: 4 (part-time staff to full-time) 1 (transfer from Armstrong)																																																																																											
Staffing Pattern:	On site hours: 12 Off-site hours: 12																																																																																											
Downstaffing: <table border="1" data-bbox="581 741 1451 968"> <thead> <tr> <th></th> <th>Jan</th> <th>Feb</th> <th>Mar</th> <th>Apr</th> <th>May</th> <th>Jun</th> <th>Jul</th> <th>Aug</th> <th>Sep</th> <th>Oct</th> <th>Nov</th> <th>Dec</th> </tr> </thead> <tbody> <tr> <td>Downstaffing Hours</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td># of Downstaffing Incidents</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Hours Fully Downstaffed</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Incidents fully Downstaffed</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Hours First Response</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> <tr> <td>Incidents of First Response</td> <td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td> </tr> </tbody> </table>			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Downstaffing Hours	0	0	0	0	0	0	0	0	0	0	0	0	# of Downstaffing Incidents	0	0	0	0	0	0	0	0	0	0	0	0	Hours Fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0	Incidents fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0	Hours First Response	0	0	0	0	0	0	0	0	0	0	0	0	Incidents of First Response	0	0	0	0	0	0	0	0	0	0	0	0
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Fleet Report:	Total kilometers traveled: 28,525 Vehicle changes: Emergency Support Unit (ESU) moved from Beardmore to Geraldton Vehicle 60006/6092 moved to Longlac																																																																																											
Facility Report:	New station occupied, staff very happy.																																																																																											
Training:	4 employees completed annual WHMIS training Child car seat inspection clinic held in partnership with OPP and District Health Unit 1 employee received A.EMCA 5 employees completed annual Symptom Relief and Defibrillation recertification 5 employees and 1 supervisor completed MRx Defibrillation training All paramedics received Metered Dose Inhaler (MDI) training – 4 hrs. All management and non-union staff attended 2 days of Professional Development Training.																																																																																											

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Injuries:	Lost time: 0 Medical aid: 0
Public Relations:	General Bike Helmet Safety Talk Discussions with District Health Unit re participation in September Car Seat Inspections Answering child's inquiry
Contracted Services:	Nature of event: 0 # of hours: 0
Investigations:	Substantiated: 0 Unsubstantiated: 0
Other Information:	Nothing to report.