

2004 Report for Dorion Superior North Emergency Medical Services



Request for Service:

This section reports on the primary function of Emergency Medical Services which is to provide ambulance transportation for sick and injured residents. The first table indicates the number of calls "Year to Date" by priority.

Code 1 is a call that can be deferred without impact to the patient, i.e. going home from the hospital for a visit.

Code 2 is a call that must be done at a certain time due to an appointment, i.e. bringing a patient to the hospital for diagnostics tests at 09:00.

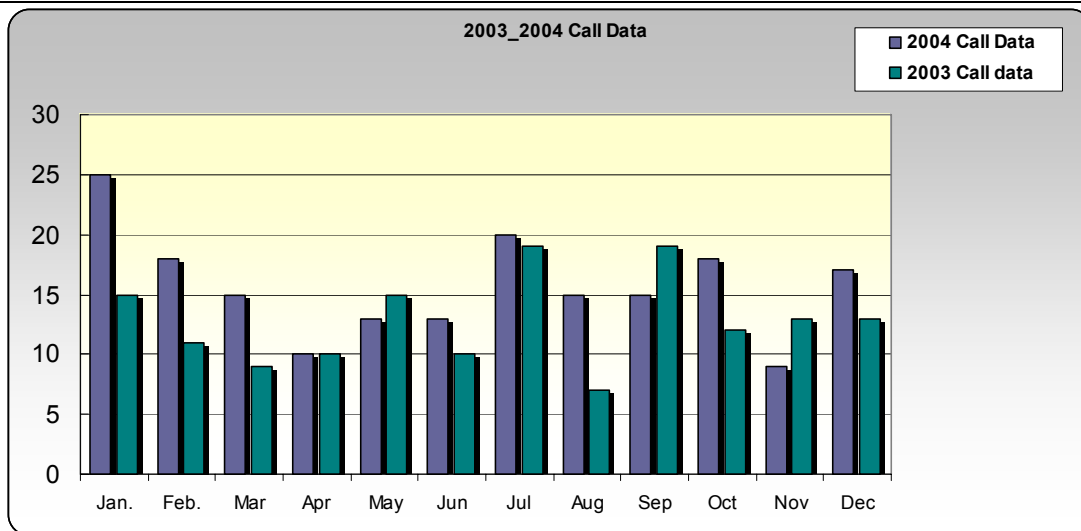
Code 3 is a call that requires a moderate amount of urgency where the patient needs medical attention but life or limb is not at risk, i.e. a simple broken leg.

Code 4 is a call for life and death emergency or unknown situation.

Code 8 is a call where the ambulance is asked to stand by at a specific location, i.e. a fire call.

Red Rock Station

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Call Priority													
1	4	1	1	1	2	2	4	1	2	3	0	4	25
2	6	1	2	0	2	1	2	2	2	5	1	3	27
3	1	3	0	1	1	1	1	2	2	1	1	2	16
4	12	10	10	7	6	8	12	10	9	7	7	8	106
8	2	3	2	1	2	1	1	0	0	2	0	0	14
TOTAL	25	18	15	10	13	13	20	15	15	18	9	17	188

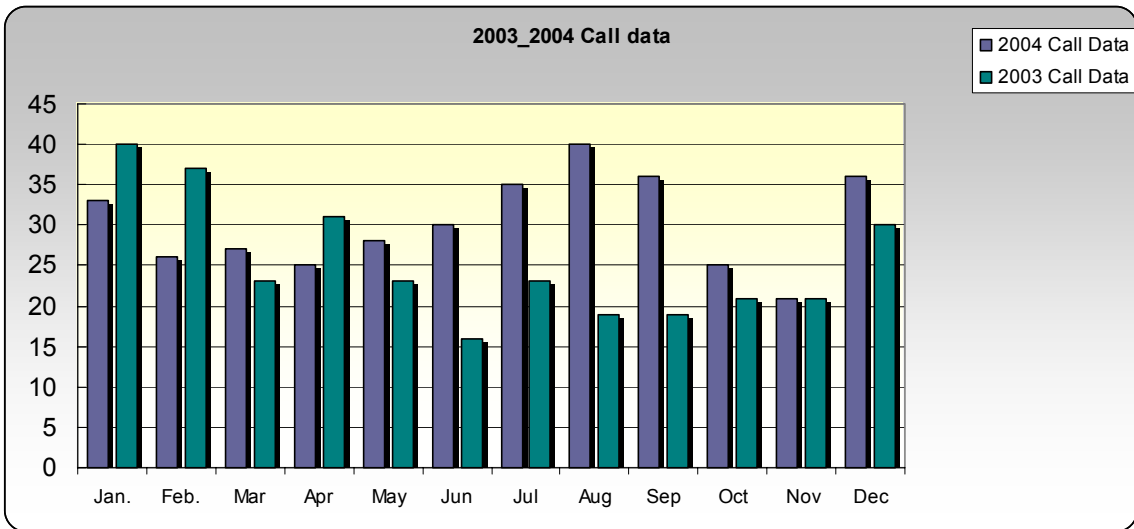


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Nipigon Station

Call Priority	Jan.	Feb.	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
1	8	6	5	8	9	9	10	9	6	7	5	4	86
2	14	6	9	9	8	5	8	11	7	4	4	11	96
3	3	4	1	0	2	1	2	3	5	1	5	5	32
4	7	9	12	8	8	13	15	17	18	12	6	14	139
8	1	1	0	0	1	2	0	0	0	1	1	2	9
TOTAL	33	26	27	25	28	30	35	40	36	25	21	36	362



90th Percentile and Average Response Times:

The Ministry of Health and Long Term Care has legislated that response times must be equal to or better than prior to 1997 when the Local Services Realignment initiative was announced. Although MOH-LTC requires only an across the district measurement, we monitor response times in each geographic community. 90th percentile means that 90 percent of the Code 4 calls were responded to in less than the posted time.

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Township of Dorion												
1996 90th Percentile: 24.41 Min.												
	2001	2002	2003	2004								
# of Code 4 Calls	2	0	8	21								
90th Percentile	29.2	N/A	25.11	25.28								
Average	25	N/A	22.37	23.28								
1996 Station 90th Percentile:	Red Rock 15.1 minutes		Nipigon 25.49 minutes									
1996 District 90th Percentile:	12:41 minutes											
Service Level:	Basic Life Support											
90th Percentile Reaction Times from Notification to Departure from Station:												
Superior North EMS monitors how quickly staff responds to emergencies while on duty and, if applicable, while on-call away from the station. Target time for on-site is 90 seconds and for on-call it is 8 minutes.												
Red Rock	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total Calls	10	10	9	7	6	8	12	10	9	7	7	8
90th percentile	4:39	3:50	06:08	04:31	05:15	06:05	06:11	06:35	04:49	03:28	03:33	05:40
Total On-site	4	8	5	4	4	3	6	4	5	5	5	6
90th Percentile	1:11	1:09	1:04	0:55	1:43	0:46	2:52	0:52	1:13	1:14	1:01	2:24
Total On-call	6	2	4	3	2	5	6	6	4	2	2	2
90th Percentile	7:30	04:15	06:08	04:31	05:15	06:05	07:46	07:19	04:49	03:28	03:33	05:40
Nipigon	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total Calls	7	6	12	8	8	13	14	17	18	12	6	14
90th percentile	8:26	06:50	05:29	06:38	09:13	05:06	05:45	06:37	07:07	07:22	11:47	07:23
Total On-site	4	5	8	6	3	9	9	11	9	5	1	10
90th Percentile	1:39	0:59	2:12	0:48	1:02	1:22	1:01	1:37	5:35	0:57	1:01	1:44
Total On-call	3	1	4	2	5	4	5	6	9	7	5	4
90th Percentile	8:26	06:50	05:41	06:38	09:13	06:09	06:45	06:45	09:22	08:36	11:47	08:36

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Staffing Report:	<p>Red Rock</p> <p>Approved staffing complement: 3 full-time 4 part-time Actual staffing complement: 2 full-time 2 part-time Resignations: 1 New hires: 2 (1 new and 1 transfer), 1 full-time moved from part-time</p> <p>Nipigon</p> <p>Approved staffing complement: 4 full-time 3 part-time Actual staffing complement: 4 full-time 2 part-time Resignations: 0 New hires: 2 part-time</p>
Staffing Pattern:	<p>Red Rock</p> <p>On site hours: 10 Off-site hours: 14</p> <p>Nipigon</p> <p>On site hours: 12 Off-site hours: 12</p>

Downstaffing:												
Red Rock												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Downstaffing Hours	0	4	0	20	46	51	0	14	147	38	3	48
# of Downstaffing Incidents	0	1	0	3	4	3	0	1	5	3	1	2
Hours Fully Downstaffed	0	0	0	2	0	0	0	0	46	2.3	0	3
Incidents fully Downstaffed	0	0	0	1	0	0	0	0	2	1	0	1
Hours First Response	0	4	0	6	46	51	0	14	101	36	3	45
Incidents of First Response	0	1	0	1	4	3	0	1	3	2	1	1
Nipigon												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Downstaffing Hours	0	2.3	0	29	0	9.5	0	0	1	0	0	22
# of Downstaffing Incidents	0	1	0	1	0	1	0	0	1	0	0	2
Hours Fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0
Incidents fully Downstaffed	0	0	0	0	0	0	0	0	0	0	0	0
Hours First Response	0	2.3	0	29	0	9.5	0	0	1	0	0	22
Incidents of First Response	0	1	0	1	0	1	0	0	1	0	0	2

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<p>Fleet Report:</p>	<p>Red Rock Total kilometers traveled: 9,956</p> <p>Nipigon Total kilometers traveled: 32,083</p>
<p>Facility Report:</p>	<p>Red Rock The mould problem in the station was corrected. The men's shower is leaking.</p> <p>Nipigon Nothing to report.</p>
<p>Training:</p>	<p>Red Rock</p> <p>5 employees attended training for the new Semi-Automatic MRx Defibrillator – 4 hrs.</p> <p>3 employees were recertified in Symptom Relief and Defibrillation – 8 hrs.</p> <p>5 employees were CPR recertified – 4 hrs.</p> <p>All paramedics completed WHMIS recertification training – 4 hrs.</p> <p>New paramedics received basic WHMIS training – 8 hrs.</p> <p>All paramedics received Metered Dose Inhaler (MDI) training – 4 hrs.</p> <p>Nipigon</p> <p>5 employees were CPR recertified – 4 hrs.</p> <p>6 employees attended training on the new Semi-Automatic MRx Defibrillator– 4 hrs.</p> <p>All paramedics received Metered Dose Inhaler (MDI) training – 4 hrs.</p> <p>All paramedics completed WMIS recertification training – 4 hrs.</p> <p>New paramedics received basic WHMIS training – 8 hrs.</p> <p>1 staff received Level I & II Occupational Health & Safety training – 36 hrs.</p>

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	<p>2 paramedics attended Service Instructor training – 24 hrs. in length and administered by the Ministry of Health.</p> <p>All management and non-union staff attended 2 days of Professional Development Training.</p>	
Injuries:	<p>Red Rock</p> <p>Lost time: 1 Medical aid: 3</p>	<p>Nipigon</p> <p>Lost time: 0 Medical aid: 3</p>
Public Relations:	<p>Red Rock</p> <p>Open House Blood Pressure Clinic Child/Infant Car Seat Awareness Track & Field Meet Fish Derby Public School JK/SK Visit Mill Tour Dorion HSFO Run/Walk Canada Day Parade & Waterfront Fair EMS Health Walk Red Rock Folk Festival Paju Mountain Run St. Hilary’s Run</p>	
	<p>Nipigon</p> <p>Career Fair Open House Fish Derby Child Seat Clinic Moose Medic Visit Big Bike Ride Fun Walk/Run Fall Fishing Festival/Parade Peace Walk First Aid Course Hike for Health</p>	
Contracted Services:	<p>Red Rock</p> <p>Nature of event: 0 Number of hours: 0</p>	<p>Nipigon</p> <p>Nature of event: 0 Number of hours: 0</p>

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Investigations:	Red Rock Substantiated: 0 Unsubstantiated: 0	Nipigon Substantiated: 0 Unsubstantiated: 0
Other Information:	Red Rock Red Rock had a co-op student. Nipigon Nipigon had a co-op student and the staff were keen on their involvement and teaching of the student.	