



Response Time/90th Percentile Information

Shuniah

Response Time Standard 19.13

Call Priority	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	YTD
1	1	0	1	0	0	1	0	0	0	0	3	1	7
2	8	4	5	5	3	4	7	1	4	0	9	3	53
3	1	4	5	1	5	4	3	4	0	3	3	6	39
4	11	11	19	9	8	17	14	16	11	17	7	20	160
8	0	0	0	0	0	1	1	0	0	0	0	0	2
Total	21	19	30	15	16	27	25	21	15	20	22	30	261
90Th Percentile 2008	30.43	22.52	21.23	29.23	21.23	25.24	28.15	44.43	114.24	25.15	13.57	26.51	25.53
90th Percentile 2007	42.56	18.07	37.45	17.1	34.08	20.28	48.58	23.33	23.47	31.16	26.3	23.19	28.56
2006	15	11.04	17.5	26.28	58.54	29.46	31.46	41.27	18.56	39.32	33.18	20.17	33.18

90th Percentile Shuniah 2008
1996 19.13 Min

2006 2007 2008

